



Document Control

Category	Operations
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1. Purpose

The purpose of this LOP is to provide a guideline on who needs to be contacted when there is an emergency call out situation.

2. What is an Emergency Call Out?

Other emergency agencies may call MR Sydney base requesting assistance during emergencies. Emergency agencies may include NSW Police, Rural Fire Services (RFS) and/or State Emergency Services (SES).

3. Procedure

3.1 When a request for assistance is made by other emergency agents, the Duty Officer (DO) receiving such request should make contact immediately with the following in order of priority:

- Regional Operations Manager
- Unit Commander
- Deputy Commander
- Operations Officer

3.2 The duty officer responding will arrange for any additional radio operators to attend if required. The care phone emergency call function can be used to initiate response (refer LOP OPs 13).

3.3 A minimum of two operators should be in attendance during an emergency

3.4 If the emergency is extended, action to implementing a roster should be considered and actioned if deemed appropriate by the senior officer or delegated DO. Roster Officer to be advised and assistance sought.